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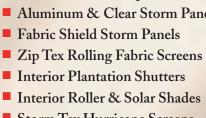
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table of contents

The Horry Georgetown HBA Continues To Give Back To Our Community - Home Builders Care & Pet Project

The Home Builders Care and Pet Project initiatives give back to the community by helping those who cannot help themselves. The Pet Project Silent Auction has been held at the February Spring Home Show every year since 1994. The St. Frances Animal Center will be the featured Pet Project charity at the 2022 HGHBA Spring Home Show February 18th-20th.

PAGE 6

Preview Of The Building Industry Synergy Online Resource Directory

Visit www.BuildingIndustrySynergy.com to learn more about the companies shown in the directory available to assist you with your new construction, remodeling or property maintenance project.

PAGE 8

The 2022 February 'Special Issue' Distributed To All Show Attendees @ The 2022 HGHBA **February Home Show**

The next issue of Building Industry Synergy will be the 2022 February 'Special Issue'. This issue will be mailed out & also handed to each show attendee as they enter the Myrtle Beach Convention Center on February 18th-20th. This issue will contain the Show Exhibitor Map, the list of Exhibitors & Booth Numbers, an Exhibitor Notes Page, the Show Workshop & Seminar Schedule & much more! Call (843) 945-4452 or email Info@sc-bis.com to get information on participating in this exciting issue

PAGE 9

2021 Recent HGHBA New Member Inductees & 2021 - 2022 HGHBA Calendar of Events

HGHBA New Member Inductees since August. The HGHBA Calendar of Events for the remainder of 2021 & the first quarter

PAGE 10

The Evolution Of Security Systems & Home Automation Across The Industry

Building Industry Synergy reached out to two highly successful companies locally that have systems in place to offer all of the comforts and security desired by homeowners, property management companies and building contractors here across the Grand Strand.

PAGE 14

Thompson House

Real Estate - Development - Construction

This is the house that the Coffeys built. Thompson House, coowned by the husband and wife team of Eric and Deanna Coffey, is a custom home building company that has been exceeding clients' expectations since 2017.

PAGE 22

Call or Email Today To Become A Part Of The 2022 February 'Special Issue' Distributed @ The 2022 HGHBA Home Show In The Myrtle Beach Convention Center

Rose Anne O'Reilly Inducted Into The SC Housing Hall of Fame

On October 14th @ the annual HBA of SC Hall of Fame dinner @ Ruth's Chris Steak House in Myrtle Beach, SC, long time Horry Georgetown HBA Executive VP, Rose Anne O'Reilly, was recognized as a 2021 inductee to the SC Housing Hall of Fame. This recognition was well deserved and a long time coming. Rose Anne's tireless efforts serving as the HBA's Executive VP over the past 43 years have been an inspiration to us all.

PAGE 24

Window Treatments / Coverings & Lighting Work Together To Complete The Overall Interior Design Of Any Home Or Business

Building Industry Synergy reached out to three highly respected established companies to get their feedback on some of the more appealing trends & sought after products in today's industry.

PAGE 31

2022 Building Industry Synergy **Editorial Calendar**

The schedule for the four issues in 2022, as well as the topics that will be discussed & the space reservation and material close deadlines for each issue

> 2017 CONWAY CHAMBER OF COMMERCE **PUBLIC AWARENESS** AWARD WINNER

The 2022 February 'Special Issue' Will Contain Editorials specific to Sunrooms - Enclosures - Screen Rooms - Awnings As Well As Floor Coverings. This Issue Will Be Mailed Out In Mid February & Also Distributed Close To The Ticket Booth @ The Front Entrance To The 2022 HGHBA Home Show February 18th – 20th To All Show Attendees That Enter The Myrtle Beach Convention Center. The Material Close Deadline For This Issue Will Be Friday January 21st. The Next 2022 Spring Issue Will Contain Editorial Features On Energy Efficiency - HVAC - Specialty Products As Well As Local Building Supply & Property Maintenance. This Issue Will Be Mailed Out In Early May. The Material Close Deadline For This Issue Will Be Friday April 15th.



SC - GRAND STRAND

2021 NOV-DEC ISSUE

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on the cover

Eric Coffey (middle with blue shirt) and Deanna Coffey (far right) enjoy spending time with homeowner's Dennis and Catherine Slattery in front of the Slattery home in DeBordieu. Thompson House built the Slattery's home in 2018. "I really think that the architectural details, the good work done here and the carpenters that Eric used did a beautiful job," says Catherine. "Dennis wanted a real statement kind of staircase, and I think it's really lovely. Then there are the pillars, the recessed ceilings, the feature wall, the cabinetry ... that's what people comment on. And during the process, I was always asked my opinion on things, like windows and trusses and hardware and plumbing." That's what the Coffeys pride themselves on, outside of the quality workmanship, time efficiency, and budget elements of the process – the customer service and relationships they build with their clients. Thompson House is a company built on a commitment to superior design and quality craftsmanship that's reflected in any of their new builds throughout coastal North and South Carolina.

HOME BUILDERS CARE & PET PROJECT



The Horry Georgetown HBA **Continues To Give Back To Our Community**



2022 Spring Home Show's Pet Project Silent Auction Benefiting St. Frances Animal Center February 18th - 20th

The Home Builders Care and Pet Project initiatives give back to the community by helping those who cannot help themselves. Projects have included building a home for a tornado victim, building wheelchair ramps & remodeling a youth home. Twice the committee was awarded the President Reagan's 'C-Flag for Private Sector Initiatives', in addition to being recognized as one of President Bush's 'Points of Light.'

Home Builders Care has helped funds for their cause. The Pet Project charities throughout Horry and Georgetown Counties for many years. By the end of 2021 Home Builders Care will have helped raise over \$45,000 total for their charities including Fostering Hope which helps children in foster care, Barnabas Horse Foundation (a therapeutic riding program helping people of all ages and needs), the Grand Strand Humane Society and the St. Frances Animal Center. It is the goal of the Horry Georgetown HBA Home Builders Care program to keep our donations and efforts local. We want our communities to benefit from these

Through the Pet Project we invite local pet charities to have a booth at both the February Spring and September Fall HGHBA shows in the Myrtle Beach Convention Center. This gives them a platform to create awareness for their rescue and raise



at the 2021 February & 2021 September shows combined has helped find homes for 51 pets and raise over \$27,000. Home Builders Cares' largest fundraising event each year is our Pet Project Silent Auction. The Pet Project Silent Auction has been held at the February Spring Home Show every year since 1994. We have supported non-profit animal organizations like the Grand Strand Humane Society, Coastal Animal Rescue, Kind Keeper Animal Rescue and St. Frances Animal Center the HGHBA office or directly to the over the years.

The St. Frances Animal Center will be our featured Pet Project charity at the 2022 February Spring Home Show. It is their first time at the February raise much needed funds for not only everyday operations at the rescue but also for their on-site vet clinic which is in need of expansion & to help them provide the low-cost services to their community as well as many other (843) 438-4124 Ext. 5003. medical needs of the rescue. This organization does so much for Georgetown County's animals. Our goal is to top last year's silent auction total. We encourage all types of donations; animal related, home goods, gift cards for local restaurants, stores, and services. We have had wonderful

donations throughout the years and the auction total continues to grow each year thanks to the generosity of others. Our auction has become known for its unique items and is a point of interest at the show. From pet lovers to spa goers, we have a little something for everyone. As we ramp up for 2022's Silent Auction we are asking for donations. Your generosity is much appreciated by the Pet Project and the animals it benefits.

Donations can be dropped off @ Saint Frances Animal Center located @ 125 N. Ridge St., Georgetown SC 29440. If you would like a volunteer to pick up your donation, please email Show, and we are excited to help them **Event@HGHBA.com or call** (843) 438-4124 Ext. 5003. Monetary donations can be mailed directly to the HGHBA office @ 728 Hwy. 501 East, Conway, SC 29526. To make a credit card donation, please call

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6 Building Industry Synergy 2021 NOVEMBER-DECEMBER

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NOVEMBER

- ATA Showcase Event
- HGHBA General Membership Luncheon / Election of 2022 Officers & Directors
- NAHB Student Chapter Job Shadowing
- Thanksgiving Holiday -HGHBA Office Closed

DECEMBER

- Student Chapter Truss Plant Field Trip
- **HGHBA** Board of Directors Meeting

2021-2022 Calendar **EVENTS**

TO CHANGE ~

- DATES SUBJECT



JANUARY

Student Chapter Internships begin

- ATA Construction Advisory Board Meeting
- General Membership Luncheon / Installation of 2022 Officers & Directors
- Student Chapter Housing Development Field Trip
- 25 HGHBA Board of Directors Meeting

FEBRUARY

18-20 2022 HGHBA Spring Home Show

MARCH

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Show Exhibitor Map & Notes Page

Included In Each 'Special Issue'

SECURITY & HOME AUTOMATION



The Evolution Of Security Systems & **Home Automation Across The Industry**

by Sara Sobota

With the evolution of security systems & home automation over the past 3 to 5 years, home & business owners are provided with the peace of mind and comfort knowing that their home or business is safe and is a comfortable place to live or make a living. There are several platforms available in our industry today to accomplish the above. Building Industry Synergy reached out

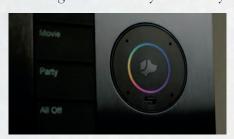
to two highly successful companies locally that have systems in place to offer all of the comforts and security desired by homeowners, property management companies and building contractors here across the Grand Strand.

With Security Vision, luxury smart home products. With a home automation is taking a huge leap forward.

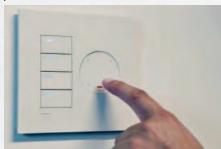


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Security Vision is the first dealer in the Grand Strand area to offer Josh.ai, a fully controlled smart home system that integrates seamlessly with luxury



spontaneous phrase or the touch of a button, numerous features in your home can work automatically to create your ideal customized environment.



Michele Weissman, owner of Security Vision, said Josh.ai offers a progression from the smart home systems that proliferated in the past 5-10 years.

"What Josh.ai brings to the table is that it's more intelligent, private, and secure," said Weissman. "When voice



Security Vision owner & operator, Michele

first came out, everyone wanted an Alexa. But then people started learning, 'I don't know if I trust this Alexa thing because I'm not sure who's listening.' They like the idea of it, but it's not secure. Josh features complete privacy and data security. It's designed so that there's no one out there listening to your conversations and command and voice control in homes you're not bombarded with ads based

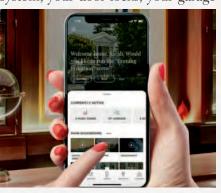


talking about."

Josh.ai's range of abilities is dizzying.



"It can control your TV, your sound, your lighting, your thermostat, your fans, shades, your security system, your door locks, your garage



on what you've been browsing or door, your cameras, and your outdoor areas," said Weismann.

> The Josh.ai system can be installed completely from scratch or can be integrated with smart home devices customers already have in their homes. In addition, it learns the homeowner's patterns, so it can determine, for example, the kind of music to play.

"The system is always learning, and it updates itself automatically, so it continuously operates on the cutting edge of functionality," said Weissman.



In addition, Weissman noted, Josh.ai features natural language commands, so the speaker isn't required to use a specific word or

phrase. At the same time, it can be set to implement multiple commands with a predetermined phrase.



CLUTRON

"You can simply walk into a room and say, 'Josh, it's hot in here. Can you lower the temperature, close the blinds, and play music?' It will know what kind of music you want based on what you've asked for before. Or, you can walk in and say, 'Josh, I'm having

> company.' That could mean it should adjust the lights, play music, put the temperature to a certain setting, raise the blinds halfway, and put specialty lighting on the artwork. So, you can be specific or general when you're talking to it."

Josh.ai has been around for a few years, Weissman said, but she waited

(Continued on page 12)

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to adopt it until it went through a few refinements and expanded its line of integrated products.



"I waited until they started pairing with Lutron and built a higher-end lighting keypad," said Weissman. "It pairs really well with Lutron shades and lighting. It's just that extra cool feature that some of these smart homes are implementing."

One nice element, Weissman said, is that Josh.ai can be installed in a new home or an existing one, and customers can select the degree of integration they wish, from just tv and music to all elements of home automation.

"It can be on a small platform, or it automation. can be elaborate," said Weissman.



Weissman said that area customers are very enthusiastic about Josh.ai, Weissman emphasized, and the potential it brings for secure, convenient, and intelligent home

The sky is the limit when it comes to Trusted Home Services' capabilities in security and home automation.

"We can do pretty much anything you can think of," said owner, Jeff House.





Trusted Home Services owner & operator, Jeff House, in the new showroom located @ 1516 Hwy. 501 in Unit #105.

It's all about control, and convenience is one major factor.

"We have capabilities of controlling your security system from your phone. We can set it up so when you pull in the yard, it deactivates, and when you leave, it activates itself," said House. one app.

"We can also install a little key fob so when you get home and get out of your car, you can deactivate your system before you even walk in the door. Then you don't have to worry about punching in codes or worrying if the alarm might go off."



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Other areas of security include medical alerts and cameras, and they can all be integrated to work through



Trusted Home Services' Application Engineer, Greg Hicks, oversees the Security & Home

"If someone falls, we have a medical alert button they could access anywhere in the house," said House. "Cameras that you can access through



Greg Hicks (right) reviews the latest capabilities in security & home automation that Trusted Home Services has to offer with Dave Edwards (left) in the new showroom



your phone are big today, as well as self-locking doors that you control by phone. There are just a lot of options. And the whole automation realm tying everything together. We do a good job of integrating all features so you don't have so many apps on your phone that you have to open."

Trusted Home Services also prides itself on its accessibility and customer service.

"You'll always get a friendly person on the phone when you call in," said House, "and you always get a live person, even after hours. When we leave, our managers rotate and the phone number is forwarded to their personal cell phone."

Trusted Home Services features lines including Vista, Lutron, Honeywell. HIK Vision cameras & Alarm.com - all top-quality, reliable brands.



The concept, House said, is conveyed through the company's motto.

"Quality and comfort you can



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12 Building Industry Synergy 2021 NOVEMBER-DECEMBER

Thompson House Real Estate – Development – Construction



Eric & Deanna Coffey reviewing the plans of the Sydell home under construction in DeBordieu. While the home was under construction, Ron Sydell had the following comments to say about his experience working with Thompson House. "Everything's been going really well with great communication, and we've never built a house before. They were always on top of things and transparent. We're extremely happy, considering everything that's going on in the country, with supply chain issues. And we haven't had any."

This is the house that the Coffeys built. Thompson House, co-owned by the husband-

and-wife team of Eric and Deanna Coffey, is a custom home building company that has been



by Ashley Daniels

It's a company built on a commitment to superior design and quality craftsmanship that's reflected in any of their new builds throughout coastal North and South Carolina.

exceeding clients' expectations since 2017.

"It's a collaborative process with our clients," says Eric. "A truly custom home means that our clients can have exactly what it is that they want. They're not limited to certain selections or certain floor plans and everything that comes with it. A lot of times, they make changes throughout the process, so we believe our job is to adapt to an ever-changing landscape."

Eric summarizes what they do as "being in the construction and real estate business," but it's so much more than that. He, for example, has been a licensed general contractor and realtor in North and South Carolina since 1985, starting in Greensboro, North Carolina, continuing to Wilmington, North Carolina and now Murrells Inlet, South Carolina with hundreds of homes built

along the way over the years, including two Coastal Living Magazine Idea Homes and being honored with three Best in American Living Awards. He also has a degree in Business Administration.

"I started working at an architectural firm before and through college," says Eric, "and I eventually realized I identified more with the firm's clients than I did the folks I worked with. I did not want to sit behind a desk as a draftsman for the rest of my life, so I obtained a degree in business and

went to work for a real estate development and construction company in Greensboro."

Deanna, a native of Gastonia, North Carolina, is also a licensed realtor in North and South Carolina, and recently went back to college to earn her Construction Project Management degree. Deanna is more involved on the real estate side of the business than

Eric, but both of them being engaged in the real estate side of the business is an advantage, as they work with their clients to secure a suitable lot or offer critical insight into buildability or potential resale issues. Deanna's passion is helping clients, whether it's finding a new property or selecting finishes for a home being built. She loves being their advocate.

"Oftentimes, we meet with a client early on in the construction process, so we can locate a suitable lot for them and initially work as their realtor," says Eric. "About 80 percent of the time, we actually guide our clients through the entire design process, versus being handed a complete set of plans to build. We might find a plan we can alter or work with an architect to



The name Thompson House is taken from Deanna's maiden name and Eric's Grandfather Thompson, who spent his career as a carpenter. The firm specializes in building luxury custom homes in some of the most premiere neighborhoods from Brunswick County, North



The Vadini home in Prince George.



The custom kitchen in the Vadini home seen above.

14 | Building Industry Synergy | 2021 NOVEMBER-DECEMBER | Building Industry Synergy | 15



The rear view of the Vadini home in Prince George. This home features a custom screen porch and a pergola over the patio.

the north and DeBordieu in for sale. They manage the design, Georgetown to the south.

The Coffeys say they are of the necessary "passionate about the design, submissions to the quality, efficiency, and long-term livability" of every home they build Board. in any neighborhood.

"I think the time we take with their wealth our clients really sets us apart in experience, they will this industry," says Eric. "We're hands-on every day, both of us. toward their ultimate And during the end of the process, we [specifically Deanna] will be in whether that's an the house all day, every day with all aging in place design, of our subcontractors as they are finishing up. We'll take the hurricane fortified or customers through their selection process, picking out tile and paint home for retired colors, ordering the cabinets, couples or growing ordering their light fixtures or helping them pick out plumbing detailed fixtures."

The Coffeys are known to guide amenities. their clients through the entire options could include process to make it all as stressless a wine storage area, and seamless as possible. It begins gourmet kitchen with even before the actual an oversized island or construction, through Deanna's wet bar, home The custom heart pine staircase in the Vadini home seen above.

Carolina, to Charleston, such as knowledge and insight into the DeBordieu. the gated communities of St. local real estate market, including James Plantation in Southport to the search for available lots architectural details, the good work

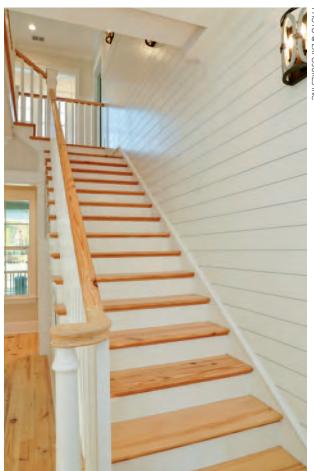
> engineering and all Architectural Review

And, because of of together guide clients goal under one roof, eco-friendly home, just an overall dream families laden with design elements or high-end These

theatre, outdoor kitchen, luxe shower room, a floorto-ceiling fireplace, custom built-in shelves, floor primary bedroom, game room and

Catherine and Dennis Slattery are more than satisfied with their customized choices for their home. Past clients, they partnered with Thompson House in 2018 build their first custom new home: one in a cul-de-sac within the exclusive oceanfront neighborhood

"I really think that the done here and the carpenters that





The kitchen in the Slattery home in DeBordieu featuring custom cabinetry.



The living area in the Slattery home featuring custom stairs completed by Southern Staircase.

16 Building Industry Synergy | 2021 NOVEMBER-DECEMBER 2021 NOVEMBER-DECEMBER | Building Industry Synergy | 17

Eric used did a beautiful job," says Catherine. "Dennis wanted a real statement kind staircase, and I think it's really lovely. Then there are the pillars, the recessed ceilings, the wall, feature cabinetry ... that's what people comment on. And during the process, I was always asked my opinion on things, like windows and trusses and hardware and plumbing."

That's what the Coffeys pride themselves on, outside of the quality workmanship, efficiency, and budget elements of the process –

relationships they build with their



Deanna Coffey (right) enjoys spending time with Catherine Slattery (left) on the rear screen porch of the Slattery residence in DeBordieu. "We just clicked with Eric and Deanna. We liked what he told us about his

wanted us to be happy. terrific."

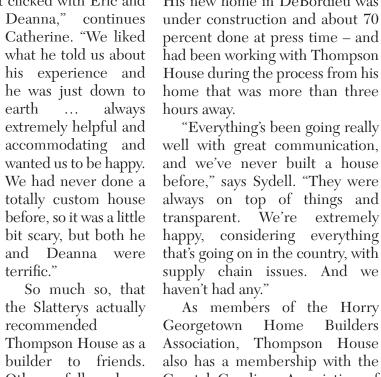
the Slatterys actually recommended followed the Slatterys' lead to use the County company for their new custom home in DeBordieu, too.

under construction and about 70 percent done at press time - and had been working with Thompson House during the process from his home that was more than three

and we've never built a house supply chain issues. And we

As members of the Horry Georgetown Home Builders Other folks have Coastal Carolinas Association of REALTORS® and the Brunswick Association REALTORS®, with Deanna participating on a number of committees.



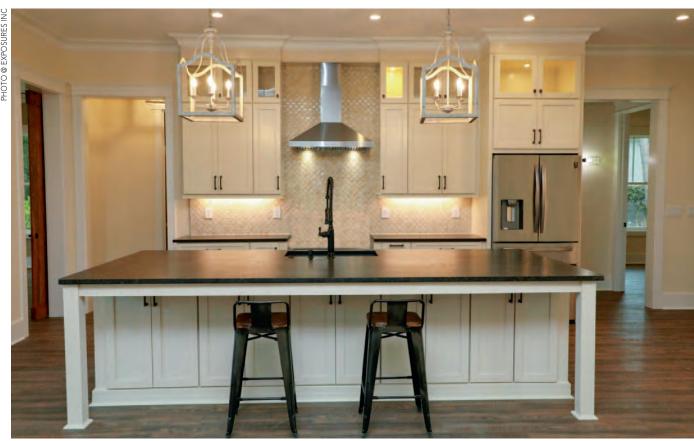




The custom vanity inside the master bathroom in the Slattery



The Hudgins residence in DeBordieu features a customized Mother-In-Law suite above the garage.



The kitchen inside the Moran residence in DeBordieu features custom cabinets completed by Holt Custom Cabinetry.

18 Building Industry Synergy 2021 NOVEMBER-DECEMBER 2021 NOVEMBER-DECEMBER | Building Industry Synergy | 19

COVER STORY



The front exterior of the Moran residence in DeBordieu

The Coffeys have also worked in the tiny house industry, which is a unique and expanding segment of the vacation home market.

"We're always trying to look for for a product like that." new and exciting opportunities," says Eric. "This is a segment of the is keeping Thompson House in the vacation home market that we can do in tandem with our custom home business because the homes business with them and Kent, come to us virtually complete. currently a student at the These tiny houses are around 400 University of South Carolina, has

square feet but seem to 'live' much larger. We get phone calls about it all the time, but it's been a bit difficult to locate property zoned

Also a possibility for the future

shown interest in the development side of the real estate and construction industry.

"We're all about getting the family involved," says Deanna. "When Kent comes home from school, he works with us. He's very family. Their son, Alexander, interested in the industry, but we'll recently began working in the see how it works out! You never





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This 2022 February 'Special Issue' Will Include The Exhibitor Map - List Of Exhibitors **Booth Numbers Page - Exhibitor Notes Page** Workshop / Seminars Schedule Page & Much More!

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Rose Anne O'Reilly Inducted Into The SC Housing Hall of Fame

Congratulations – Well Deserved!

by Trey Trembley



2021 SC Housing Hall of Fame inductees, Rose Anne O'Reilly, Andy Barber and Stan Beckley

This recognition was well deserved and a long time coming. Rose Anne's tireless efforts serving as the HBA's Executive VP over the past 43 years have been an inspiration to us all. Harry Dill (2009 SC Housing Hall of Fame inductee) introduced Rose Anne @ the dinner & summed it up for Housing Hall of Fame inductee, me perfectly. He said that Harry Dill



Rose Anne O'Reilly with 2009 SC

House in Myrtle Beach, SC, long time Horry Georgetown HBA Executive VP, Rose Anne O'Reilly, was recognized as a 2021 inductee to the SC Housing Hall of Fame. Rose Anne has been like a 2nd mother to endorsed

On October 14th @ the annual HBA of SC Hall of Fame dinner @ Ruth's Chris Steak

him over the years. For me, Rose Anne has impacted my

life in a very positive way over the past 23½ years. I first met Rose Anne in Anne has always February 1998, when I had just made one been of the most important decisions in my support, encourage

> date. I decided to sign on to be the publisher for Builder/Architect Magazine & really did her for. Her wisdom Synergy publisher, not have a clue what to expect or the best way to proceed with this publication. My district manager @ the time & myself met with Rose Anne & she fully embraced & An honor well deserved!■

concept. From that day in early 1998 until now, Rose there professional life to and advise me on anvthing everything that have reached out to Building Industry and ongoing loyalty Trey Trembley



Thank you Rose Anne for the person you are & all that you have done & continue to do for our industry. Congratulations on your 2021 induction.

The SC Housing Hall of Fame was established in 1995 by the Charitable Foundation of the HBA of Greater Columbia and transferred to the HBA of SC in 2001. To nominate a worthy candidate, contact the Horry Georgetown HBA @ (843) 438-4124 or Mark Nix with the HBA of SC @ (803) 771-7408. You can also email MNix@HBAofSC.com.



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When new homeowners are creating the theme or design for their interior and exterior space or existing homeowners have a desire to create a fresh new look for their interior or exterior space, selecting the proper window treatments, window coverings & lighting are typically the first place they start. Building Industry Synergy reached out to three highly respected established companies to get their feedback on some of the more appealing trends & sought after products in today's industry.

Coastal Luxe Interiors has long been the go-to for full interior design products and services. With their onsite workroom and seamstress services, Coastal Luxe takes on projects that may include wall coverings, furniture, accessories, and even cabinetry, flooring, and lighting. Now, with their new addition of a professional window treatment



specialist, combined with expanded offerings of Hunter-Douglas products, it's never been easier to build your customized interior look.

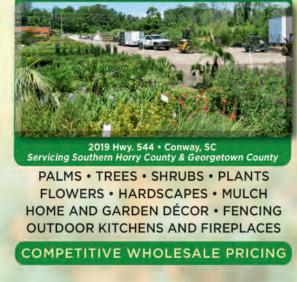
Holly Hollerbach, Coastal Luxe Director of Marketing/ Interior Designer, brought on Linda Bramble to sharpen a unique focus on Hunter Douglas

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HunterDouglas

products. Bramble, who has two decades of experience selling customized window treatments and one decade with Hunter Douglas, brings knowledge and insight to the interior design table.

Bramble noted the exclusive products and designs available from Hunter Douglas that she can share with clients.

"They have specific things that were licensed just for them that you can't get from other companies," said Bramble.

One of the products is Sonnette Cellular Roller Shades.



Holly Hollerbach (right), Interior Designer & Director of Marketing, and Linda Bramble (left) with Coastal Luxe Interiors



Coastal Luxe Interiors' Window Treatment Specialist, Linda Bramble in front of the Hunter Douglas Display in the showroom

"Most people are familiar with a honeycomb," said Bramble. "It is well known for its cellular pocket, which is an insulating factor. The Sonnette is a form of the honeycomb; the honeycomb is an accordion pleat, but the Sonnette looks like Roman shade. The pleats are 2-3 inches wide, so it has that Roman shade look, but it has a cellular pocket like honeycomb. It offers a more elegant look that has the function of the insulated quality."

Bramble is loyal to the Hunter-Douglas brand because of the quality of its products as well as the breadth of its warranty and customer service.

"Hunter Douglas offers a limited lifetime warranty as long as the purchaser is owner of the home, and their products can be repaired locally," said Bramble. "It's wonderful

warranty. Hunter Douglas is number one in the industry; they have been for years, so they do a lot of research on a product before they put it out there. If they find a problem, they fix it. If it can't be fixed, they'll replace

Already, word is getting out that Bramble and Coastal Luxe are go-tos for Hunter Douglas and interior design.

"People are saying I'm down to earth compared to other sales representatives they're meeting with," said Bramble. "They notice that I'm very informed on the



product. They say that I'm approachable, and they like that I don't push the product. I listen to

(Continued on page 26)









show them what will fulfill that need rather than selling, selling, selling. A lot of it is listening -- communication happy to have her on board." and listening," said Bramble.

interior window treatments, time

spent talking to a professional is time well invested, especially when you

Company. With more than two

what she does," said Hollerbach. "She's very passionate about customer service. And if you love what you do, you do it well. She really just picks up where she's needed. She's great at follow up, great at reminding, and great at scheduling. She follows up with orders, schedules



what their needs are, and I try to installations, and always goes out on install to make sure the customer is happy. She's a joy to work with; we're

In addition to the Hunter Hollerbach notes that Bramble Douglas line and full array of brings a bright perspective to her products and services, Hollerbach emphasized the broad range of fabric "Linda is very passionate about selection at Coastal Luxe and how

Company provide both builders and

Matt Burroughs, sales manager and nephew of owner/founder Stan Burroughs, said in the exterior realm, his work includes showing the

When it comes to exterior and decades' experience in serving the beautiful, functional exteriors and Grand Strand community, the professionals at Burroughs Shutter work with Burroughs Shutters homeowners with quality advice, products, and services that result in



that facilitates various elements of interior design.

"We are one of the largest stocking dealers of fabrics at least within the Carolinas and maybe Georgia," said



Hollerbach. "We have the advantage of working with a seamstress on site to add those custom window treatment layers to the privacy layer, so it really goes hand in hand."

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client the full range of possibilities and walking them through the selection process.



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"A lot of people in some newer houses are wanting to have the look



Burroughs Shutter Company's Sales Manager, Matt Burroughs

of functional colonial shutters," said Burroughs. "We're doing a good bit



Burroughs Shutter Company's Owner & Founder, Stan Burroughs

of those, whether it's the raised panel shutter, louver shutter, or board-and-batten-style



NAHB

wants to know, 'Is that ok to do? Is anyone doing beachy."

complete privacy, either light filtering or room darkening.

Often, Burroughs'

Some are starting to mix these with work with clients on exterior shutters Bahamas; everybody leads to consideration of interior options.

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One new popular product offered by Burroughs Shutter Company is Perfect Sheer by Norman Window Fashions. Perfect Sheer acts like a roller shade. It can be rolled down for

I have been doing business with Celtic Granite & Marble for 7 years. They always

deliver on their promises to me. Our schedule is extremely important to them & they are very kind to our homeowners which is a direct reflection on our company."

"Once we handle the outside it?' The answer is 'yes' -- shutters, a lot of homeowners are everybody's kind of wanting something inside their mixing and matching windows, and a lot of them aren't Bahamas and colonials aware of what all is available. So I do to fit the desired look: a lot of consulting with homeowners lowcountry, but still on their interior solutions."

Burroughs said he prefers to

(Continued on page 28)







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own, you can't see out, whereas the Perfect Sheer shades have fabric veins in between two pieces of fabric, so the reel rolls down and rolls up again, the fabric will actually open up. It lets you see through two layers of sheer in the fabric, and it also gives it a kind of plantation shutter or louvered look", says Matt Burroughs.

meet with the homeowner at their Fashions. home, in person, so he can learn about their tastes and their goals.

product they weren't aware of."

Perfect Sheer by Norman Window shades.

"Perfect Sheer acts like a roller shade. It can be rolled down for "Some say, We want this this and complete privacy, either light this.' After listening to what they filtering or room darkening. But want and hearing what their goals then, if you roll a blackout shade are, then we talk about a product down, you can't see out, whereas the that can do what they want it to do. perfect sheer has fabric veins in

> between two pieces of fabric, so when reel rolls down and rolls up again, the fabric will actually open up. It lets you see through two layers of sheer in the fabric, and it also gives it a kind of plantation shutter or louvered look."

In other cases, clients' They may completely change from questions about a product may what they thought they wanted to a prompt Burroughs to do research and start carrying a new line. One One new popular product is such product is bamboo roman





Matt Burroughs (right) with homeowner, Don Weaver (left) inside the Weaver home in Garden City.

"People would ask, 'Do you have those?' said Burroughs. "For a while we didn't, but we did some research and found a vendor that manufacturers them, so now we offer a full line of woven wood natural selection-type roman shades."

The Burroughs family is native to Conway, and being local makes a difference.

"We take pride in taking care of our local people, to get what our customers are looking for," said Burroughs. "The best compliment I can get is when a customer says, 'Everything looks wonderful. You and your guys are so great! Y'all did a wonderful job and were so polite while here.' We get that response often. At the end of the day, it's all about the customer."

PLEASE SEE PAGE 3 OF THIS ISSUE FOR FURTHER INFORMATION REGARDING **BURROUGHS SHUTTER** COMPANY.



Trusted Home Services specializes in comprehensive lighting services.



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"We probably have over 150 different lighting manufacturers and brands that we can select from," said Trusted Home Services owner, Jeff House. "We showcase the Seagull brand in our showroom. We have all

types of lighting in the showroom itself, but we're not limited to that brand. Most lighting showrooms that you would go into aren't licensed to actually install them, but we are. Once you go to the showroom and see something you like or pick from a catalog, we get it for you and our licensed professionals will install it. That's definitely a bonus."





Trusted Home Services Home Advisor & Showroom Manager, Dave Edwards

Motorized window coverings is another area of expertise for Trusted Home Services.

"We offer motorized shades by Lutron, an industry leader in lighting control switches," said House. "They just brought this shade line into their wheelhouse. We can set these up using the Lutron app to work independently by themselves. We can set schedules to have them open up and close at certain times. We can set up a geofence so when you pull into your home, they can open, and when you leave, they can close. We can set them from dusk till dawn, so at nighttime they'll close automatically. There are also different levels of blinds offered: some totally block out sun, and some let a little sunlight in, so we can help the



Dave Edwards (left) discusses the different types of lighting available inside the new Trusted Home Services showroom located @ 1516 Hwy. 501 Unit # 105.

(Continued on page 30)



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Builders First Source Local Building SupplyBack Cover	Man Hom
Burroughs Shutter Company Exterior & Interior Shutters / Interior Shades / Hurricane Protection & More3	Floc Cate and
Celtic Granite & Marble New Construction & Remodeling27	Hon Loca Prod
Coastal Fasteners & Supply Residential / Commercial Construction	Nati
Fasteners & MoreInside Front Cover	Your Insta
Coastal Luxe Interiors Interior Design Specialists - Assisting	Cour
With Builder & Homeowner Interior Design & Selections25	Paln Reco
Eagle Strategies	& Go Com
Cary Rowell / Financial Planning	Dlam

Elko Sp	oas Billiards & Pools
Residen	tial & Commercial For Property
Manage	ers / Building Contractors /
	vners

ring Panda

ring to Local Building Contractors

Home Design Extras
Local Specialty Build
Products Manufacturer21

National Kitchen & Bath Design Group
Your One Stop Shop For Design - Selections -
Installations Cabinets – Hardware –
Countertops – Flooring, etc29

Palmetto Brick	
Recognized Throughout The Industry As Ho	orry
& Georgetown Counties Premier Brick	·
Common Cololonation 100 Voque in 2010	12

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Installations / In Home Consultations / Visit	
the Murrells Inlet Showroom	2

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Home Automation – HVAC – Lighting –	
Motorized Window Coverings –	
Plumbing - Security12 & 2	9

West Fraser (formerly Norbord) Energy Efficient Framing

.Back Cover

customer select based on their professionals. needs."

Training is a continuing activity Trusted Home Services



Dave Edwards (left), inside the showroom, explains the benefits of motorized shades. "We offer motorized shades by Lutron, an industry leader in lighting control switches. We can set schedules to have them open up and close at certain times. We can set up a geofence so when you pull into your home, they can open, and when you leave, they can close," said Trusted Home Services owner, Jeff House.

"We do in house training as well



as outside resource training," said House. "Any time something new comes out, their reps come in and train us on their product. We train once a week. We keep our guys up to date with everything that's happening new, and that's on every level."





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Distributed to show attendees @ the 2022 HGHBA Home Show from BIS booth across from the show ticket booth close to the front entrance of the show in the Myrtle Beach Convention Center February 18th - 20th.

- ENCLOSURES / SUNROOMS SCREEN ROOMS / AWNINGS
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Space Reservation: January 14 Material Close: January 21

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Space Reservation: June 10 Material Close: June 17

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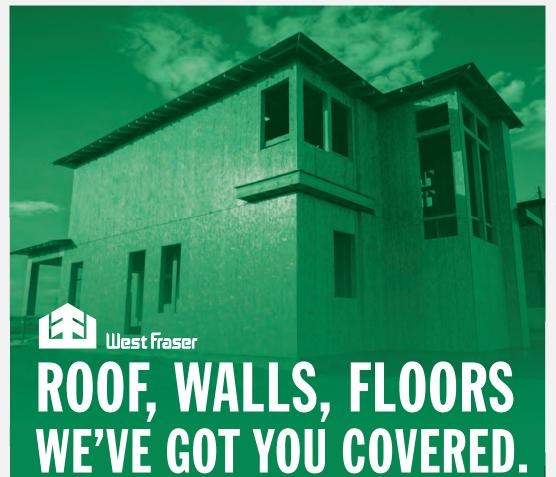


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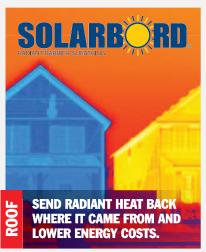
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